In 2020, Joy Junction provided hundreds of thousands of meals, and year-round safe, warm shelter for up to 350 people per night! Our Lifeline of Hope mobile food outreach was out on the streets of Albuquerque seven days a week, providing food, prayer, and encouragement. Annual Thanksgiving and Christmas Homeless Feasts served thousands of holiday meals to the homeless and hungry of our city.

Joy Junction provides a hand up (not a handout) to homeless and hungry women, children, families, and single men. With food, shelter, clothing, a Bible-based life recovery program, life skills training, and more, we empower individuals to re-enter mainstream society and break the cycle of homelessness, one life at a time.

One hundred percent of the revenue received by Joy Junction comes from non-government sources (individuals, churches, organizations, and foundations). Thank you for your support!

**Q. Who is eligible to receive help from Joy Junction?**
**A.** Joy Junction serves anyone in Albuquerque who is homeless or hungry. This population includes adults and families with children. We offer help to everyone, without regard to race, color, religion, sex, age, national origin, marital status, sexual preference, disability, status as a covered veteran, or any other legally protected status.

**Q. Does Joy Junction ever deny access or ask someone to leave?**
**A.** We have a few rules to help protect those who stay with us. For example, school-aged children must attend school while their families stay at Joy Junction. In addition, our guests must not act in a way that endangers or harms themselves or others. If they do, they could be posted as “not welcome” for varying time periods. In addition, on most nights, we are full to our legal capacity and give priority to homeless women, children, and families. Joy Junction is the only large, emergency women's/family shelter in Albuquerque, but there are other local shelters for single men.

**Q. Why did Joy Junction move the business office? Couldn’t you save money by locating at the shelter?**
**A.** For many years, Joy Junction has been using every bit of safe, useable space to shelter as many as 350 homeless men, women, and children each day, so the business office needed to be elsewhere. Our business office has been moved because we have restructured our daily requirements and no longer need to be located downtown.

**Q. I’ve heard Joy Junction has completed a construction project. What did you do and why was it necessary?**
**A.** In the first phase of construction, we have built a new, modular housing complex. We had as many as 120 homeless residents sleeping on mats on the floor of our multi-purpose building every night. The new housing space will allow us to provide a more comfortable environment for those who come to us for shelter. Most rooms have two single-sized beds, but some apartments offer an adjoining door between two rooms for larger family needs, which includes more beds. Each apartment space has a bathroom attached, complete with shower unit, toilet, and sink.

**Q. Does Joy Junction sell donor information to other organizations?**
**A.** Joy Junction has never sold any donor information, nor do we plan to start!